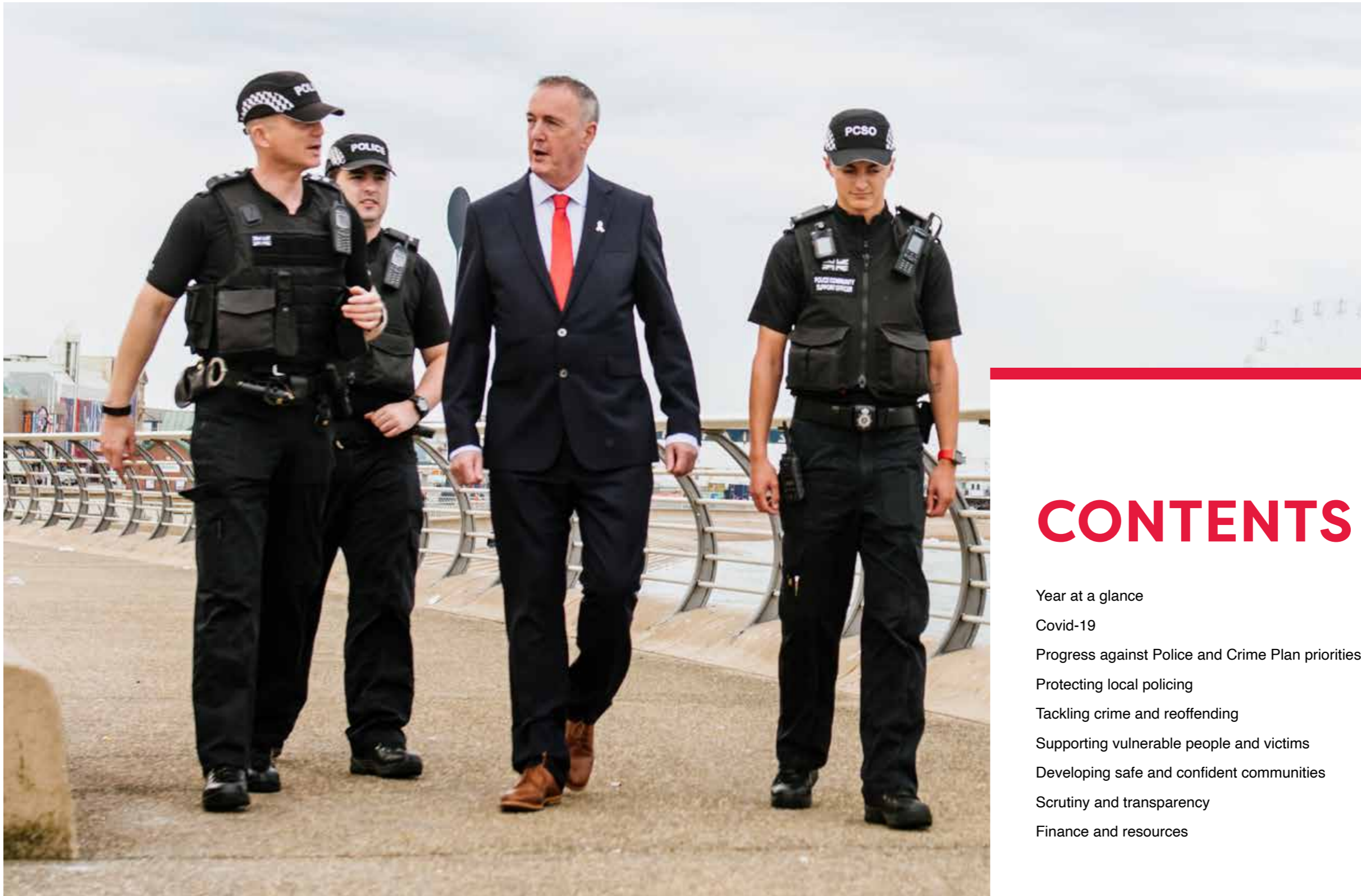


2020/21

# ANNUAL REPORT

Lancashire Police and  
Crime Commissioner





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# YEAR AT A GLANCE .....

**These are just some of the highlights from the past year to show key achievements and milestones delivered by the office.**

**APR 2020**

PCC Clive Grunshaw welcomed the news that Lancashire Constabulary had recruited 66 new police officers but continued to challenge the Government over their allocation of funding calling on the Prime Minister to match Lancashire's ambition to recruit the 750 police officers lost since 2010.

**MAY 2020**

Mr Grunshaw called on Policing Minister Kit Malthouse to provide clarity around funding to cover the rising costs of responding to the pandemic and to ensure that this doesn't impact on recruitment targets.

**JUN 2019**

The office secured a 500k funding boost from the Home Office to support local domestic abuse and sexual violence services in their response to the pandemic ensuring availability of support services whilst keeping both victims and service providers safe.

**JULY 2019**

In July Mr Grunshaw committed another 100k to projects which tackle reoffending across Lancashire through his dedicated fund which supports organisations which make Lancashire a safer place.

**AUG 2019**

The Commissioner's annual 'Let's talk policing' survey received more responses than ever before with residents sharing their views on local policing and their priorities.

**SEP 2019**

In September PCC Clive Grunshaw launched the search for Lancashire Constabulary's new Chief Constable. This is a key part of the role of the Police and Crime Commissioner as the public's voice in policing and one of the biggest decisions a commissioner will make during their time in office.

**OCT 2019**

October saw the launch of Lancashire's Youth Commission on Crime Reduction and Prevention giving young people the opportunity to influence the work carried out by the office, Lancashire Police and our partners.

**NOV 2019**

Lancashire Constabulary's dedicated local taskforces marked twelve months since they were rolled out across the county. Taskforces have made a real impact at local level tackling crime, antisocial behaviour, drug dealing and other issues highlighted by local communities.

**DEC 2019**

December saw the Youth Commission on Crime Reduction and Prevention hold its first meeting to determine its priorities for the year ahead. The Commission brings together around 30 young people from across Lancashire to help inform the Police and Crime Commissioner's priorities and feed into the Lancashire Violence Reduction Network's programme on serious violence prevention.

**JAN 2020**

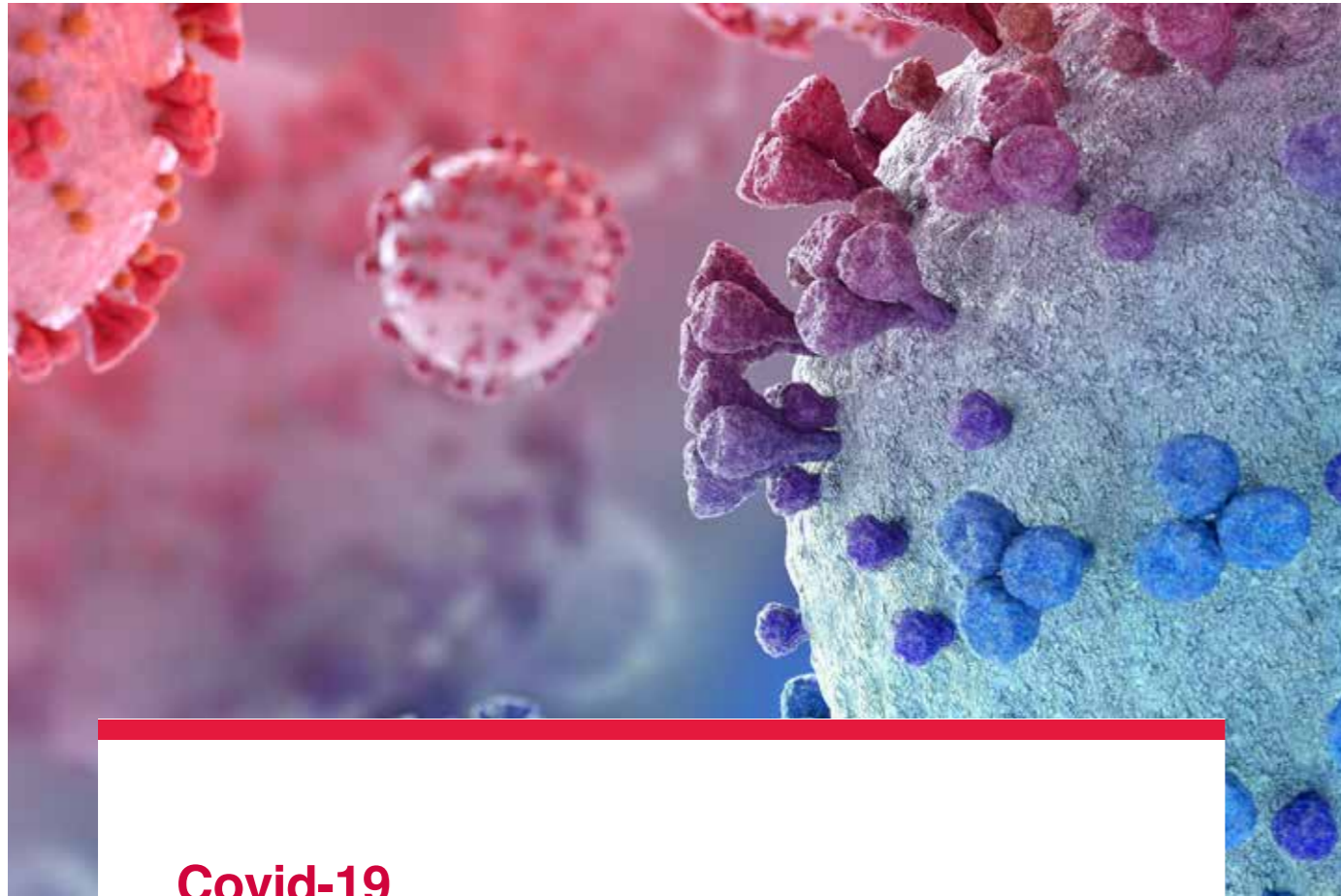
In January the Commissioner was able to confirm Chris Rowley as the new Chief Constable for Lancashire. Appointing the Chief Constable is one the biggest decision any PCC will make in their role and Mr Grunshaw was delighted to have appointed Chris who was an exceptional candidate for the role and will put his vision for Lancashire Constabulary into action.

**FEB 2020**

The OPCC secured another £1.16m in funding to tackle serious and violent crime here in Lancashire which will be used to continue the important work of the Lancashire Violence Reduction Network.

**MAR 2020**

Mr Grunshaw visited Burnley to see how the Safer Streets funding secured by the office will be used to make a difference to local residents and improve safety in targeted areas where it is needed most.



## Covid-19

The past year has been filled with challenges. The pandemic has required everyone, including this office, to adapt, to look at new ways of working and to respond to the added difficulties brought on by an international health crisis.

Despite these added difficulties, there have been opportunities to make positive contributions right here in Lancashire.

The office joined the county wide response to the pandemic by supporting the work of the Lancashire Resilience Forum. This has included practical, administrative support, sharing of key messages through our communication channels and strategic planning through representation at various groups formed to support the fight against Covid-19.

The office has worked hard to secure extra funding for local services, with over £598,000 secured to support sexual violence and domestic abuse charities in their response to the pandemic.

The office was also successful in securing surge funding of over £1.18 million to support the Constabulary in the delivery of additional, targeted activities to prevent, enforce and investigate serious violent crime.

We saw the vast majority of Lancashire residents play their part in fighting the pandemic and pulling together when the going got tough. The sacrifices made were clear to see. It was touching to see the amount of people offering their time to support the most vulnerable by volunteering at local support hubs, by becoming telephone befrienders or supporting the vaccine drive through the Lancashire Volunteer Partnership.

Over the course of the last year the office has explored and embraced new ways of working to overcome the challenges posed by the pandemic and to continue to offer the best possible service to the people of Lancashire.

# PROGRESS AGAINST THE POLICE AND CRIME PLAN PRIORITIES

## 1 Protecting Local Policing

### Local Taskforces

November saw the one-year anniversary of Lancashire Constabulary's local taskforces. Nine local taskforces, one dedicated to each policing area or place, have been proactive in responding to community concerns, tackling organised crime such as drug dealing, anti-social behaviour and other issues raised as priorities by the people of Lancashire.

There are 40 officers in total dedicated to the taskforces, which were created with support from the public and saw the first investment into additional officers since reductions in funding from central Government in 2010.

The Commissioner joined officers across the county to thank them for their hard work and dedication which is having such a valuable impact, even in spite of the additional challenges created by the Covid-19 pandemic.



*"Thanks to support from the public, I was delighted that for the first time since 2010, last year saw investment into policing here in Lancashire with additional officers going into every district, focusing on reducing and preventing crime and dealing with the issues that matter most to people."*

*"This has helped us reconnect with our communities across Lancashire and increased our ability to carry out proactive policing and deal with community concerns. This has been just the start of our investment back into the force and the taskforces will remain a vital part of this, with growing the community teams a key priority and testament to the positive impact they are having."*

**Clive Grunshaw, Lancashire Police and Crime Commissioner until May 2021**

## Rural taskforce

The rural task-force teams launched in Lancashire in March 2021 to target the issues that matter most to rural communities including machinery theft, rural, wildlife and heritage crime.

A total of 20 officers have been funded through the police officer uplift programme. The teams now form part of the local policing teams that already cover the rural communities and are based at Morecambe, Garstang, Ormskirk, Clitheroe and Waterfoot.

The new officers provide extra resources to target, disrupt and address crime in rural communities, over 150 officers across the have now undertaken a two-week rural course. This course is delivered across all forces in North West and is seen as best practice and leading in the region.



## 2 Tackling Crime and Reoffending

### Lancashire Violence Reduction Network

The Police and Crime Commissioner has secured £1.16million to continue the important work of Lancashire's Violence Reduction Network (VRN) The VRN is working with partners to develop a trauma informed and sustainable approach to tackling serious violence and knife crime.

Lancashire Violence Reduction Network is one of 18 violence reduction units across England and Wales which were launched two years ago to tackle the root causes of knife and violent crime.

Taking a public health approach, the network works with more than 20 partner agencies to support interventions including the DIVERT intervention programme, Emergency Department Navigators and projects working directly to support young people most at risk of being involved in violent crime.



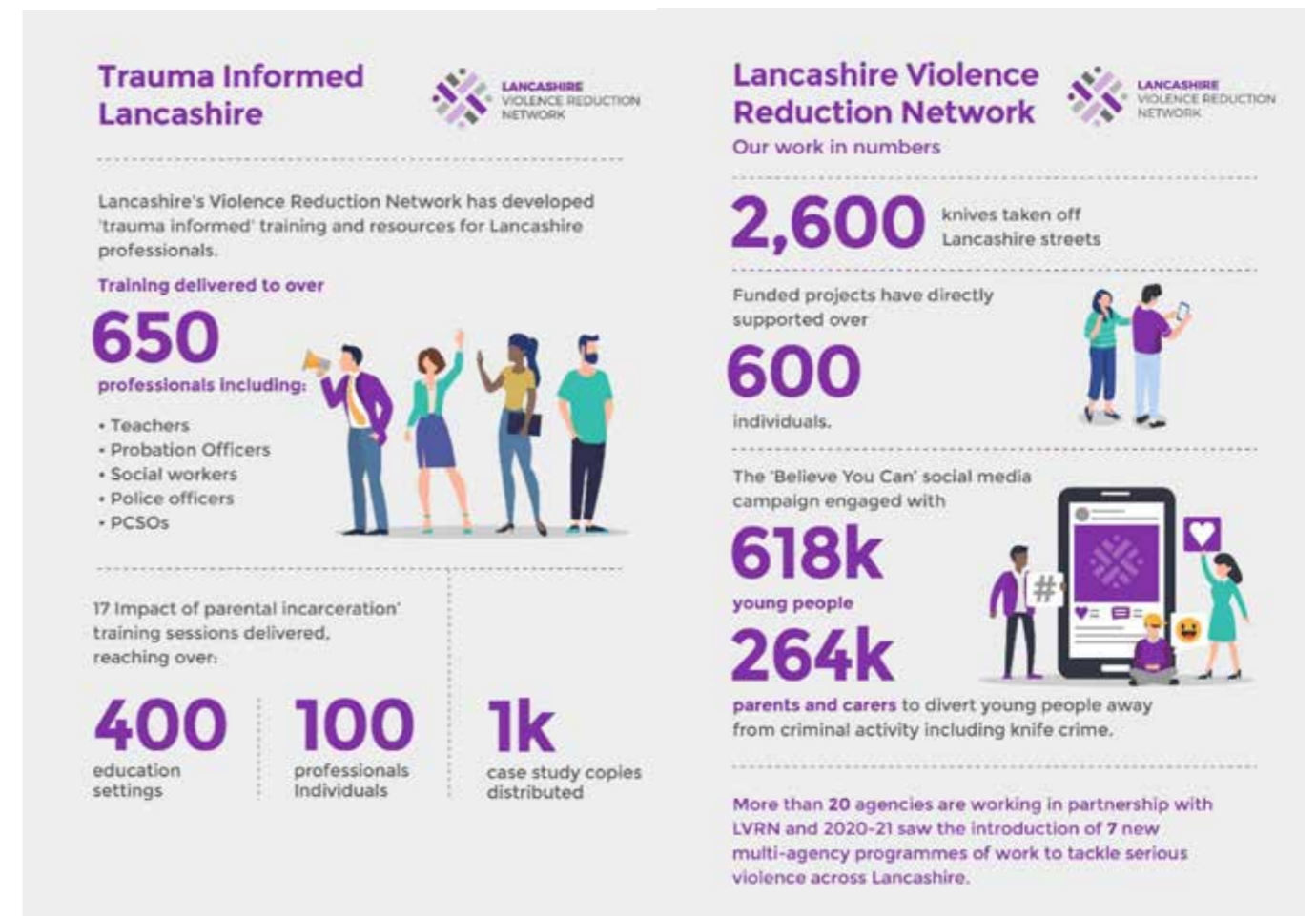
## Lancashire Violence Reduction Network

Developing a trauma informed approach to the way partners operate and services are delivered is a key element of the LVRN and is supported through the roll out of training and awareness raising sessions.

Over the last year Lancashire Violence Reduction Network projects have directly supported over 5,600 individuals and seen the introduction of several new multi-agency programmes of work. Lancashire Violence Reduction Network has also led police enforcement activity around knife and violent crime including weapon sweeps, knife bins, and community engagement resulting in over 2,600 knives being taken off Lancashire streets since April 2020.



Target population	Programme Name	Reach
Known risk / potentially high risk	Divert programme (excluding Covid-19 reach, e.g. food parcel deliveries)	93
Known risk / potentially high risk	Emergency Department Navigators	416
High risk	MARRAC	106
Universal cohort / early help	Parents (direct contact through EPEC and Caring Dads)	34
Universal and targeted at risk	Children and young people (educational presentations)	Approx. 15,000
Known risk / potentially high risk	Children and young people (Encompass)	Approx. 1,200
Universal and targeted at risk	Children and young people (community engagement)	Approx. 2,700
Universal	Professionals (workforce development and training)	Approx. 1,140
Universal	Social media ("Believe You Can" campaign, 13-22 year-olds)	618,000
<b>APPROX. TOTAL</b>		<b>638,689</b>



## Surge Funding

Further funds of over £1.18 million has been secured by the Police and Crime Commissioner from the Police Surge Fund to support the Constabulary in the delivery of additional, targeted activities to prevent, enforce and investigate serious violence crime. The Surge Fund is led by the VRN to ensure there is consistency in the approaches taken and a co-ordinated response to serious violence.

As well as supporting a dedicated Serious Violence Sergeant in each Police Division the Fund has also supported the investigation and local follow up responses to a number of high profile serious and fatal incidents in Lancashire.

## Reducing Reoffending

In April 2020, the Commissioner appointed Paul Withers to the role of Independent Chair of the Local Reducing Reoffending Boards. Paul has brought a wealth of experience and knowledge around crime, reoffending and the criminal justice system as a former Detective Superintendent in Lancashire Constabulary.

One of his key responsibilities is ensuring the different Boards link in with the Commissioner's priorities, as set out in his police and crime plan. Identify the key priorities emerging from the local and strategic boards and make recommendations for allocating the Commissioner's Reducing Reoffending Fund.

Other key responsibilities include maintaining a consistent approach across each local board, providing an objective, independent and experienced overview of work on reducing reoffending and maintaining their strategic direction.

When Paul commenced the role as Independent Chair there were four operating local boards operating across Lancashire however the North board was only functioning as an IOM screening panel with minimal partnership involvement.

As of March 2021 Lancashire now has four fully functioning boards which are all working hard to progress their maturity, support a cohort of individuals and work towards the completion of delivery plans.

Paul has worked hard to raise awareness of IOM (Integrated Offender Management) internally within Lancashire Constabulary to raise police officer awareness around the opportunities available for offenders which has resulted in an increase in referrals to the screening panels across Lancashire.

In his role Paul continues to increase knowledge of IOM across other partner agencies, in particularly Community Safety Partnerships.

Going forward the OPCC has managed to secure funding from the newly merged Probation Service following an amalgamation of the Community Rehabilitation Company (CRC) and National Probation Service (NPS) towards admin support across the four local reducing reoffending boards.

*"Breaking the cycle of offending is not an easy task and requires a highly coordinated approach. This is why the boards are working hard to identify local issues and bringing organisations together to address the risk posed to our communities.*

*This approach has been a factor in supporting the projects identified when allocating this funding."*

**Paul Withers, Independent Chair of the Local Reducing Reoffending Boards**

## Reducing Reoffending Fund

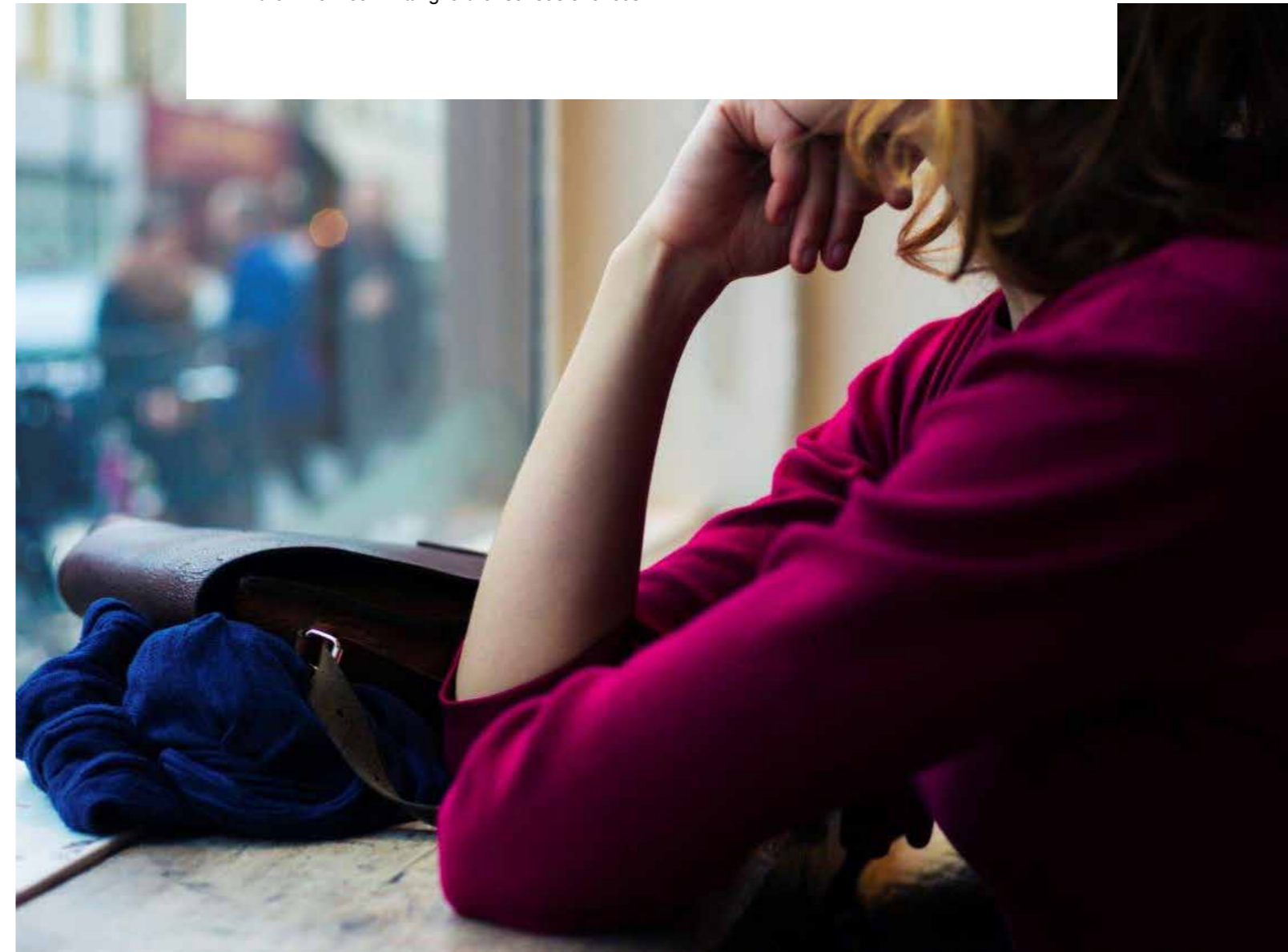
The Commissioner's Reducing Reoffending Fund continues to support projects aimed at breaking the cycle of reoffending. Since the fund launched in 2018 it has supported dozens of projects which work with ex-offenders and address the root causes of offending, through group work, one-to-one sessions and other support.

This has seen around £400,000 invested back into community organisations to help deliver this work. The criminal justice system is about more than just punishing those who break the law but also providing the opportunities and support to ensure that they do not reoffend having been through the system.

In August 2020 the Commissioner allocated £89,350.00 to four projects through his Reducing Reoffending Fund.

## Example - Lancashire Women

£25,000 was allocated to Lancashire Women for The Recourse Project. The Pan-Lancashire initiative aims to divert women who have committed low level offences away from the criminal justice system. The early intervention project aims to address the needs of clients to prevent them from committing further serious offences.



## Criminal Justice

The Commissioner is represented on all the groups reporting to the Lancashire Criminal Justice Board and the office has been involved in the work that has taken place to manage and coordinate the response to the Covid-19 pandemic in relation to Criminal Justice. The Commissioner lobbied Government around backlogs for court, caused by the pandemic, impacting on victims.

As part of the Local Criminal Justice Recovery Board the OPCC has been the link between victims

and witnesses and the criminal justice sector. The office surveyed victims and witnesses for their views and opinions to feed back to criminal justice agencies in Lancashire.

As part of this work, the PCC chaired a stakeholder event which allowed services supporting victims and witnesses to hear about criminal justice challenges, ask questions and to advocate on behalf of victims.

## Modern Slavery

### Training

The OPCC, with support from the Pan-Lancashire Anti Slavery Partnership, coordinated two training sessions in partnership with the Rah Rah Theatre Company to raise awareness of modern slavery and how to spot the signs of trafficking through an online theatre production and workshop “My Mind Is Free”. Across September and October over 60 colleagues from a range of agencies (Police, Councils, Victim Services, Housing Associations, Substance Misuse Services, Football Clubs, Charities) accessed the online training.

Following excellent feedback the OPCC applied for funding from the modern slavery small grants fund to run a further three sessions: the first aimed at partner agencies within the Regional Organised Crime Unit, the second aimed at businesses and the third aimed at frontline safeguarding professionals.

This resulted in a further 125 professionals accessing modern slavery training. This included:

- Police officers
- Council officers
- Health colleagues
- Substance misuse services
- University of Central Lancashire
- Early Help services
- Victim support services (including specialist domestic abuse services)

Along with staff from well-known businesses such as Boohoo, Pretty Little Thing, BAE, ASDA, Morrisons, TK Maxx and Home Sense.



## Pan Lancashire Anti Slavery Partnership (PLASP)

The PLASP has continued to hold monthly meetings and has increased its membership over the past year. The team has been offering support across the region supporting training and awareness raising activities.

In the past 12 months the PLASP facilitated premises and offered support to operations within Lancashire. The team have also been working with Victim Support across Lancashire

and Cumbria and have rolled out a victim pathway for Human Trafficking and Modern Day Slavery. This has been shared across all partners in both areas.

Further, the PLASP has been involved in supporting the roll out of Independent Child Trafficking Guardianship Services across Lancashire.

## No Recourse to Public Funds (NRPF) Fund

Following Lancashire’s (including Blackburn with Darwen and Blackpool) successful application to the Ministry for Housing, Communities and Local Government (MHCLG) the OPCC administrate the No Recourse to Public Funds (NRPF) fund.

Funding is available to support victims entering refuge who have NRPF as a result of:

- Them being in the country on a spousal visa
- A delay in receiving benefits
- Not having settled status as an EU national

The fund supported 22 victims totalling £21,699.38.





## Community Safety Partnership (CSP) Funding

To enable CSPs to better address the issues of serious violence the Commissioner allocated £20,000 to each district Community Safety Partnership for projects and initiative that support the Commissioner's priorities along as well as the four Violence Reduction Network priority areas:

- Prevention and Enforcement Surge Activity
- Targeted Interventions
- Child Exploitation
- Improving engagement with children and young people

Due to the pressures the pandemic brought and the need for community safety partners to respond immediately only two initiatives were approved by the Commissioner:

### 1. Operation Provide – East Division

Burnley CSP, Rossendale CSP, Hyndburn CSP and Pendle CSP utilised £3,500 from their allocations towards the roll out of Operation Provide across East Division. Operation Provide aims to provide

victims of Domestic Abuse the chance to access support at the earliest opportunity. An Independent Domestic Violence Adviser (IDVA) works directly alongside East Division safeguarding officers and responds to domestic abuse incidents to provide immediate safety advice, emotional support and criminal justice advice to victims.

As of March 2021 the IDVAs have responded to 128 incidents of which 73 have been repeat victims. 65 victims have engaged with safeguarding measures and 49 have engaged with the Police. IDVAs have also attended 26 Police briefings to raise awareness of domestic abuse and how better to support and reassure victims upon first contact.

Funding has been secured to extend this project for an additional two years via the Ministry of Justice Top Up Fund.

### 2. Safe Communities and Confident Young Citizens Project

Fylde CSP in partnership with local PCSOs, LCC Youth Service, Progress Housing, YMCA,

Streetwise and AFC Fylde Community Foundation will target vulnerable young people with the aim to divert them away from criminal activity.

The Safe Communities and Confident Young Citizens Project consists of two themes:

Theme One: to engage up to 45 young people aged 13-17 per week through a range of multi sports sessions in a friendly and safe environment over a 50-week period.

Theme Two: is aimed at young people aged 18 – 24 who are not in employment or education, those

at risk of addiction and ex-offenders by working with the Divert programme. Work will focus on employability skills and work experience. Over the 50 week period up to 30 participants per week will take part in sessions that focus on confidence building, healthy relationships, courses and volunteer opportunities.

The Safe Communities and Confident Young Citizens Project are still in its infancy with outcome data expected in the next financial year.

## Street Pastors, Street Angels and Similar Organisations Fund

Preston and South Ribble Street Pastors were awarded £12,000. Their 41 volunteers have assisted 463 people within the past 12 months through 225 volunteer hours.

Due to COVID-19 restrictions the street pastors adjusted their hours to offer support at the busiest times for example when the 10pm curfew was brought in.

The past year has seen the volunteers support mainly the homeless whilst the night time economy closed however they also assisted other vulnerable groups to such as young people and street sex workers.



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## Innovation and technology

### Drones

An additional £30,000 investment has included a for-purpose vehicle being able to rapidly respond to incidents that require air support, with drones being a quicker, more accessible and cost-effective alternative to a police helicopter.

The drone team also supports officers at large events, during investigations and the execution of warrants and this investment allows more use of this resource and helps to diversify the operations they can get involved in, all to keep people safe.

### Tasers

Last year has seen investment in new technology following a successful bid by the PCC's Office to secure over £300,000 for Tasers in March 2020.

The money has since been used to bring over 380 Tasers into use across the force. This allows for greater flexibility and capacity when making operational decisions all aimed at keeping people safe from harm.

### Body worn video

The Police and Crime Commissioner funded a multi-million-pound investment which will see over 2000 cameras being used across the force, representing a significant investment in front line policing.

Body worn video (BWV) technology was first introduced in Lancashire in 2014, with a limited number of cameras being made available to operational staff.

The latest investment sees these cameras being replaced with a much larger pool of state-of-the-art equipment from Motorola which is of higher quality and more reliable.

They also include features such as an automatic 30 second video pre-record so officers never

miss the beginning of an incident. Lancashire is the first police force to be able to review and tag footage on work-issued phones, while out and about, reducing the time officers spend in the office and freeing them up to focus on protecting the public.

Body worn video is an incredibly valuable tool for officers. It enhances opportunities for evidence capture, supports transparency, trust and confidence in the police, reduces the reliance on a victim's evidence, particularly those who may be vulnerable or reluctant to attend court, provides independent evidence to improve the quality of prosecution cases and ensures officer safety and can increase early guilty pleas.

### Digital transformation

Through PCC investment the Digital Media Investigations Unit (DMIU) are piloting training staff and officers through virtual reality. Virtual reality training is the digital simulation of lifelike scenarios for training purposes. This training will enable staff to explore and participate in real life situations in a controlled environment.

The equipment purchased will include a 360 degree camera that will allow DMIU to create their own virtual scenarios using footage from real life cases. Purchasing the camera means the unit will build training packages in house and therefore future development costs will be kept to a minimum.

DMIU are purchasing 15 headsets at the cost of £8,659. LANPAC have agreed to match fund £4,392.50. Commitment from the Commissioner together with the support from LANPAC will allow DMIU to purchase a further 15 headsets meaning the unit will have 30 headsets to trial virtual reality training.

## Counter Terrorism

The PCC committed £30k of funding for the provision of online counter extremism training aimed at engaging 250 young people to prevent radicalism, terrorism and other harms experienced by young people online.

Due to Covid-19 the training moved online and delivered information around online safety including gaming, county lines and radicalisation.

## Business crime

The PCC's Office works closely with the Constabulary's Business Crime Co-ordinator, a role which was originally created by the PCC.

The coordinator works alongside the Business Improvement Districts, Chambers of Commerce, Lancashire Partnership Against Crime Community Safety Partnerships and delivers training across the division to raise awareness and promote their role to prevent and tackle business crime in Lancashire.

The PCC and the Business Crime Co-ordinator have worked together on events around shopworker violence which has been on the rise during the pandemic. The PCC also assisted with funding for £12,000 worth of crime prevention items which will be disseminated across the force for officers.

Together with the Business Crime Co-ordinator the PCC has continued to create and build on partnerships within large retailers at a regional managers level. This will be useful as restrictions continue to ease so that any issues can be addressed swiftly.



## Restorative Justice (RJ)

The Restorative Justice Team received a total of 240 referrals over the past year. The team of 10 is supported by 40 trained Restorative Justice volunteers.

Prior to Covid-19 the scope of RJ delivered across Lancashire had continued to expand resulting in an increase in referrals and the recruitment of additional staff. Despite the various restrictions and deployment of core staff into essential areas of policing, Restorative Justice, on a lesser scale, has continued to be offered across Lancashire.

Over the Summer, with the easing of restrictions in some areas, the team resumed some face to face work, primarily these were referrals relating to community cases or cases whereby offenders had recently been released from custody. The community work was delivered in 'safe' COVID community venues, away from home addresses, where all participants could socially distance with the added protection of PPE. Microsoft

Teams was also utilised in order that the team could continue to promote Restorative Justice and deliver training, throughout the COVID pandemic.

The team has continued to deliver all the frontline Police Officer new recruit RJ training sessions and also RJ Training for our Lancashire Youth Offending Teams. The further easing of restrictions in 2021 allowed the RJ team to fully resume their work in the community which is resulting in a significant increase in monthly referrals.

As part of the Out of Court Recovery Group, a member of the team was also involved in a joint piece of work with the Crown Prosecution Service which reviewed suitable cases in the magistrate's court backlog system for out of court disposals. This presented a good opportunity to identify cases for Restorative Justice in the best interests of the victims.

## Victim feedback

"I would just like to say how excellent the service was. From the start of the process we were given 100% support and advice. Having the opportunity to meet the offender was so beneficial to us, to actually have answers to our questions and find out why events that had happened in his life led to the incident. Being able to let him know exactly how it made us feel and how awful it was for us, meant we were able to try and put a closure to the event."



# 3

## Supporting Vulnerable People and Victims

### Lancashire Victim Services

Over the past year LVS have received over 49,000 referrals for support. The team were able to continue to offer support and to quickly moved to remote services across all crime types in response to the pandemic.

#### Domestic abuse

Over the past year LVS have supported 3,525 victims of domestic abuse, including 1,137 cases at high risk of serious harm/homicide. Domestic abuse is an area that has been closely monitored internally throughout the pandemic and LVS have been involved in many multi-agency meetings and worked with partners to enable the team to get a better understanding of what is happening locally to ensure that the

service is responding appropriately. This has included a number of targeted interventions such as a partnership with the safeguarding team at Preston under the provision of 'Op provide' to identify hard to reach high risk cases. LVS identified the most appropriate professionals or means of contact to engage clients to put in place a bespoke safety plan. LVS also developed COVID safety plan's and reinforced key messages with all victims supported. LVS have achieved Leading Light accreditation for their team of Independent Domestic Violence Advisers



LANCASHIRE  
VICTIM  
SERVICES

## Sexual Violence

The sexual violence service has seen a significant and steady increase in demand with 2,064 referrals for the year 2020/21. The service has supported 177 children and young people and 553 adults who are victims/survivors of sexual abuse this year. LVS started the year with a team of seven ISVAs but have been able to expand thanks to additional funding secured by the OPCC from the Ministry of Justice. This has allowed the team to employ three Children's Independent Sexual Violence Advisers (CHISVAs) to work specifically with young people and two additional Independent Sexual Violence Advisers who work with adults.

CHISVA's support children and young people who have been raped/sexually assaulted or abused regardless of whether they want to report the crime or not. Their role is very similar to the role of an adult ISVA however, it includes more multi-agency working and safeguarding. CHISVAs complete a full needs and risk assessment with the child and young person to ensure the support is tailored to the needs of the child/young person.

The CHISVA team are currently developing a peer support group programme with the aim to start in July 2021.

## Young people – Nest Lancashire

The Nest service for 8 to 18 year old victims of crime supported 923 in 20/21 children and young people with an average case length of 6 to 12 weeks, providing a range of interventions to support them to build resilience, coping strategies, improve safety, confidence and self esteem.

The team introduced a triage system and appointed a new post with the aim of managing demand across the whole service by having a dedicated single point of contact for families and young people during their initial involvement with NEST. This has helped to reduce waiting times, speed up the allocation process and increase capacity within the team.

In turn, this has improved the experience for young people and their families which has supported the service's trauma informed approach.

The Nest website now has a Live Chat function staffed 9:00am – 18:00pm, 5 days per week. The service offers text messaging, a contact form and direct phone number, all with the focus on enabling young people to directly approach NEST for support. A social media campaign funded by the OPCC has improved the visibility of the service on Facebook and Instagram.



Supporting Young Victims

## Additional funding for victims of crime

The PCC's Office secured over £598,000 in additional Home Office funding to support local domestic abuse and sexual violence services in their response to the pandemic. The funding has been used to set up remote support for victims of crime. This includes online chat facilities, telephone services, additional counselling hours and work with Independent Domestic Violence Advisors.

16 local services have benefitted from this additional funding to ensure that victims can continue to receive the best possible support.

***"This is really welcome news both for services and for anyone affected by abuse here in Lancashire. As a collective, services across the county work really hard to support abuse survivors and the extra funding will help us to further adapt our services in response to the pandemic so that we can continue to help people in the best way possible."***

Debbie Fawcett, CEO at HARV and Chair of the Lancashire Domestic Abuse Forum



## Additional Funding to Support Victims



**Over £598,000**

Secured to support domestic abuse and sexual violence services in their response to Covid-19

### INVESTED IN



**1. IDVAs (Independent Domestic Violence Advisers)**



**2. Additional counselling hours**



**3. Online chat facilities**



**4. Telephone and other remote support for victims**



## Case study: Fylde Coast Women's Aid (FCWA) – Operation Provide

FCWA worked in partnership with Blackpool Teaching Hospitals NHS Foundation Trust and Lancashire Constabulary to launch and deliver Operation Provide across west division, as a direct response to the Covid-19 pandemic.

The operation sees victims receive "real-time" support from an Independent Domestic Violence Adviser in the immediate aftermath of an incident, with the key aim of engaging victims who may decline traditional safeguarding

approaches as well as offering the face-to-face support which was largely unavailable during the 2020 lockdown.

Between April 2020 and March 2021, the operation attended 599 incidents. Of these, 385 involved repeat victims. Previously, 32% of this cohort had engaged in safeguarding measures, which rose to 76% following engagement with Operation Provide.

## Covid-19 support for Vulnerable Children's Charities

The PCC, through the Lancashire Violence Reduction Unit administered over £98,000 to support vulnerable children's charities.

The emergency Home Office funding was used to support local charities who experienced immediate financial hardship, significantly increased level of demand or an urgent need to adapt services as a result of the pandemic.

## Health Independent Sexual Violence Advisers (HISVAs)

The Health ISVA service places specialist sexual violence support in hospital settings across Lancashire. The service has been project managed by the PCC's Office since its inception and was initially funded by the Office through grant funding secured from the Home Office. The Office has since secured further funding from NHS England to continue and expand the service. Over the past year support has been rolled out to include Lancashire Teaching Hospitals and Morecambe Bay NHS Foundation Trusts.

## Health Independent Domestic Violence Advisers (HIDVAs)

The PCC's Office continued to fund Health IDVAs who offer specialist support for victims who disclose domestic abuse in health settings. Posts currently cover East Lancashire Hospitals Trust and Blackpool Teaching Hospitals NHS Foundation Trust.

## Home Office Perpetrator Fund

The PCC's Office led a partnership bid to secure funding of £250,392 for the delivery of the Respect Young People's Programme, adult perpetrator programmes, the development of a programme for perpetrators of abuse from BAME backgrounds and the evaluation and strategic mapping of perpetrator programmes in Lancashire.

## Domestic Abuse stakeholder event

The PCC chaired a stakeholder event for domestic abuse practitioners in Lancashire. Domestic Abuse Commissioner Nicole Jacobs delivered a key note speech as part of the event and engaged with local services to hear their views, suggestions and concerns around domestic abuse in Lancashire. Partners shared best practice and information about future ways of working in the county.



# 4

## Developing Safe and Confident Communities

### Safer Streets Funding

The PCC's Office has secured over £745,000 in Safer Streets Funding. The money will be targeted at crime hotspots in the county to improve the safety and security of local residents. Funding will be invested in CCTV, improved street lighting, alley gates, motorcycle barriers and in improving home security in high risk areas.

Both Burnley and Skelmersdale are set to benefit from these improvement measures and the OPCC is working closely with the local councils, Community Safety Partnerships and the police to ensure the money is utilised in the best possible way.

**Safer Streets Funding**

Over **£745k**

secured to invest in crime hotspots



## Community Action Fund

The Commissioner's Community Action Fund is designed to provide small grants to assist groups in tackling local concerns and helping to deliver the priorities of his Police and Crime Plan.

Over the past year the Community Action Fund has provided £141,621 funding to 56 local projects which will support over 5,600 individuals across Lancashire. Projects continue to address issues by strengthening local communities, providing diversionary activities and tackling anti-social behaviour.



Community  
Action Fund

Projects were funded across the county, aimed at strengthening and bringing together communities, reducing crime and demand on the emergency services and stopping people getting involved in crime or becoming victims themselves.

## Public Engagement

Despite the pandemic the OPCC has continued to engage with the public, partners and stakeholders across Lancashire.

## Surveys

The Commissioner's surveys have seen a higher response rate than ever before with more than 4,000 residents responding to the annual priorities survey as well as this year's survey around the Commissioner's budget for 2021/22.



#noexcuseforabuse  
noexcuseforabuse.co.uk

## Campaigns

Despite the pandemic the Commissioner and his office have continued sharing key information with the public through county wide campaigns

### The #NoExcuseForAbuse partnership campaign

- Partnered with the 230+ SPAR stores in Lancashire to advertise the help and support available across the county at key points of sale
- Had 2,047 unique visits to the campaign website
- Developed and deployed 20 social media adverts
- Distributed 10, 400 posters across the county
- Had 342 radio spots for the campaign radio advert on Rock FM
- Shared an In The Know message with 33, 703 members
- Reached over 1.3 million people on Twitter with dedicated campaign messages
- Produced 20 additional social media adverts
- Enabled a campaign branded advertising van to visit 28 towns over 12 days

### The This.Is.Hate. campaign

"WHO DO THEY  
THINK THEY ARE  
TAKING OUR JOBS  
AND MONEY?"

Let's spell it out  
THIS. IS. HATE.

- Distributed over 2,000 posters requested by partners including Colleges, Probation Service, Councils, Constabulary and Victim Services.
- Social media partner pack shared with partners and stakeholder across Lancashire
- Reached over 20,000 people through Facebook
- Over 50,000 impressions on Twitter
- Featured on BBC Radio Lancashire, Rock FM, Global Radio, That's Lancashire TV as well as in the Lancashire Evening Post, Blackpool Gazette, Champion newspapers

“He forces  
me when I don’t  
want to”

Being in a relationship does not mean that your partner has a right to be intimate with you whenever and however they want. Using force, fear or guilt to make you do things you don't want to is not normal and it is not ok.

If it's happening to you,  
we are here to help.

## Sexual Violence

- Social media adverts to promote services available through Lancashire Victim Services reaching over 12,000 people
- Over 5,000 views of promotional videos.
- Social media pack created and shared with partners across Lancashire including Community Safety Partnerships, Local Authorities, Lancashire Constabulary
- Featured in Lancashire Resilience Forum stakeholder bulletin

## Nest Lancashire

- A social media campaign was launched to reach young people and increase awareness of the support available
- Messages for young people were shared on Instagram with messages for parents, carers and professionals shared on Instagram
- A social media pack was created for partners who supported the campaign by sharing campaign graphics and messages through their channels
- Messages reached over 150,000 people across Facebook and Instagram with over 1,600 click throughs for further information



## White Ribbon

- The Police and Crime Commissioner's Office continues to hold White Ribbon Accreditation having completed the re-accreditation process in October 2020 which will last until October 2023.
- The Office once again are leading on the White Ribbon campaign for the County and have supported Lancashire County Council, Blackpool Council, South Ribble Borough Council, Lancaster City Council, Rossendale Borough Council, Pendle Borough Council, West Lancashire Borough Council and Hyndburn Borough Council to re-obtain accreditation with other partner agencies currently progressing their accreditation applications.
  - To celebrate White Ribbon Day which is held annually on the 25th November to coincide with International Day for the Elimination of Violence against Women and the following 16 days of action the Commissioner lit up three Lancashire Landmarks with the White Ribbon and key messages; County Hall in Preston, Progress House in South Ribble and the Emily Davison Centre in Hyndburn

## Events

Despite the pandemic the Commissioner and his Office have continued to host and to contribute to key events to inform stakeholders and professionals across the county. The following are examples of this work.

## Domestic Abuse

In December the PCC was able to welcome Nicole Jacobs, Domestic Abuse Commissioner for England Wales, as part of an online event for professionals working to tackle domestic abuse in Lancashire.

## Modern Slavery

The PCC's Office organised two training events with the Rah Rah Theatre Company to share key messages around the signs of modern slavery and what professionals can do if they spot them. The PCC's Office and the theatre company worked together creatively to turn two live theatre productions into two interactive online theatre shows to get key messages across to stakeholders.

## Student Q&A

As part of a digital question and answer session the Commissioner talked to more than 70 local crime and policing students to share information about his role and the way he works with Lancashire Police.

"I just wanted to pass on my sincere gratitude to you, Mr Grunshaw for delivering a fantastic and very informative session on your role as Lancashire's Police and Crime Commissioner.

"The session really allowed my students to fully understand the work and dedication you have for Lancashire and you further enhanced their knowledge and understanding surrounding the nature of your role, crime within the area and the sheer dedication in which you have for the residents and the police of Lancashire."

**Sarah Rodriguez, Programme Leader in Public Services and Policing, Blackpool and The Fylde College**

## The Youth Commission

The Youth Commission was established in November 2020 with the aim of enabling young people to support, challenge and influence decisions about policing, crime and violence reduction in Lancashire.

The Commission will work in partnership with the Police and Crime Commissioner, the Lancashire Violence Reduction Network and other partners to inform, support and shape their organisational priorities.

25 Youth Commissioners will engage more than 1,200 young people across Lancashire as part of 'The Big Conversation'.

Since its conception the Youth Commission has identified six local priorities covering mental health, drug and alcohol abuse, relationships with the police, social media and its impact, domestic violence and hate crime.

Youth Commission members are already involved in reviewing campaign materials aimed at tackling issues including county lines and promoting support services for young victims of crime.



## Lancashire Volunteer Partnership

The Commissioner established the Lancashire Volunteer Partnership (LVP) together with public service partners just over four years ago, with the aim of bringing public service volunteers together by creating a one-stop-shop for people wanting to support their local communities.

The LVP recognised the enormous impact volunteers could make in supporting people, and with the onset of the Covid-19 national public health crisis in March 2020, the service was ready for the challenge.

Over the past year LVP changed their entire operation to support the response effort by:

- Opening up the Community Support Befriending Programme to anyone who was vulnerable, isolated or in need
- Signposting volunteer enquiries to district hubs for support services, delivering much needed food parcels and support to vulnerable people
- Creating a new Telephone Befriending Service for the lonely, isolated or those shielding.

- Supporting the NHS vaccination programme processing almost 1,500 Volunteer Covid Marshals.
- LVP volunteers have been filling 3259 time slots (Shifts) a week at vaccination centres across Lancashire and South Cumbria, that's nearly 16,000hrs of volunteering time a week over a sustained period of time.







## Our Lancashire

The Commissioner funded the creation of Our Lancashire in November 2019.

As well as bringing together small local groups, clubs and associations Our Lancashire has been able to provide a place where people can network and find activities to get involved in; from boxing to knitting, litter picking, residents' associations, book clubs, coffee clubs and support groups. Our Lancashire has become a platform to make new friends and make communities stronger, by providing a support network – hosted by the community, for the community.

In response to the pandemic, the Our Lancashire team quickly rearranged its structure to form a bridge between public services and those groups who were able to help the response effort. Over the past year Our Lancashire

- Worked with 14 Lancashire Local District Hubs in response to the pandemic

- Supported the Lancashire Volunteer Partnership in the processing of nearly 1,500 Volunteer Covid Marshals
- Reached over 100,000 people on social media
- Continued to support groups in funding the vital work they do and worked with local partners supporting them to access the £1.8M fund distributed to groups and charities across Lancashire.
- Made over 50 online training and development opportunities available
- Provided Covid-19 volunteering safety guide to over 1,100 group leaders
- Recorded over 12,000 website visits
- Despite the challenges over 1647 groups have registered to be part of the Our Lancashire Network
- These groups have access to over 150,000 members across Lancashire

THANKS TO OUR LANCASHIRE, WE'VE RECEIVED FUNDING WHICH WILL HELP US SUPPORT MORE VULNERABLE PEOPLE IN LOCKDOWN.

I DON'T FEEL AS SCARED BECAUSE NOW I KNOW WHO TO CONTACT FOR HELP.

OUR LANCASHIRE HAS HELPED ME ARRANGE FOOD DELIVERIES FROM LOCAL SHOPS FOR MY 83-YEAR-OLD MUM FROM OVER 250 MILES AWAY!

I WILL TREASURE YOUR THOUGHTFULNESS.



# SCRUTINY AND TRANSPARENCY

## During 2020/21 the Police and Crime Commissioner has

- Engaged in 4 Police and Crime Panel meetings where members scrutinised and supported the work
- Made 49 formal decisions and published them
- Dealt with 13 complaints against the Chief Constable – none of which were upheld
- Held 5 Strategic Business Meetings giving the opportunity to discuss matters of immediate concern, trends in performance and incidence of crime that may impact on priorities included in the Police and Crime Plan, strategic finance and policing matters
- Had ongoing one-to-one meetings with the Chief Constable
- Held 6 formal Scrutiny meetings giving an opportunity to challenge and question the Chief Constable and his Officers
- Held 4 Joint Audit and Ethics Committee (JAEC) meetings focusing on governance and risk management
- Held Joint Asset Management Board meetings focussing on the Estate, vehicles and equipment for officers and staff.
- Answered 48 Freedom of Information requests
- Responded to 5 Subject Access Requests
- Administered 3 Police Appeal Tribunals
- Undertook 74 reviews in relation to police complaints

## Independent Custody Visitors

On 30th March 2020 the decision was made to suspend the Independent Custody Visitor Scheme due to COVID-19 to comply with Government guidance and local restrictions. However, to ensure that monitoring of detainee welfare remained in place, a number of measures were implemented including:

- Telephone monitoring
- Agreement with Child Action North West to offer Detainees a call to the ICV Scheme. Manager as an independent party.
- Weekly meetings with custody inspectors.
- Online meetings and training for ICVs continued throughout.

Visits briefly resumed in September 2020 although the high levels of infections in the North West and guidance from Constabulary Custody Management meant two Custody Suites were closed. As a result the scheme was again suspended.

Physical visits were re-instated at the end of January 2021 (due to low number of infections in the County) with the agreement of the Custody Management team and an appropriate risk assessment.

All decisions made in relation to the operation of the scheme throughout the pandemic was one of having a duty of care to

## Chief Constable

Christopher Rowley took up his post as Chief Constable of Lancashire Constabulary in April 2021, following a challenging recruitment process, assisted by the College of Policing.

Chris has quickly set about establishing his vision for Lancashire Constabulary and is focussed on delivering the objectives set by the PCC to drive forward service delivery improvements over the next five years.

## Neurodiversity

The OPCC have continued to support the Constabulary's Autism Network to improve the awareness of neurodiversity which affects not only the communities of Lancashire, but also Police Officers and Police staff with autism and wider neurodiverse spectrum conditions.

During 2020/21 the Office has been assisting with the introduction of an Autism Alert Card which will help frontline officers understand the complexities facing some members of the community living with neurodiversity conditions. This is a huge step forward for the Constabulary and highlights its commitment to neurodiversity matters.



## Complaints reviews

The Commissioner's Office has successfully implemented a new system to review police complaints

The model implemented means that the PCC's Office now holds the Chief Constable to account for the exercise of the Chief Constable's function in relation to handling complaints. This includes hearing appeals that would previously have been the responsibility of the Chief Constable.

The Commissioner has delegated the authority to the Director to undertake reviews in relation to complaints made against police officers under the Policing and Crime Act 2017 and associated regulations.

Supported by the Standards & Compliance Policy Officer, the Director reviews complaint cases to ensure that they have been dealt with reasonably and proportionately. Where there are failings or issues, the Director can request further action from the police in order to assist service recovery and resolve conflict. There have been 67 reviews submitted to the Office since the new legislation went live which is significantly higher than was originally anticipated. At the time of reporting 37 (55%) have been completed.

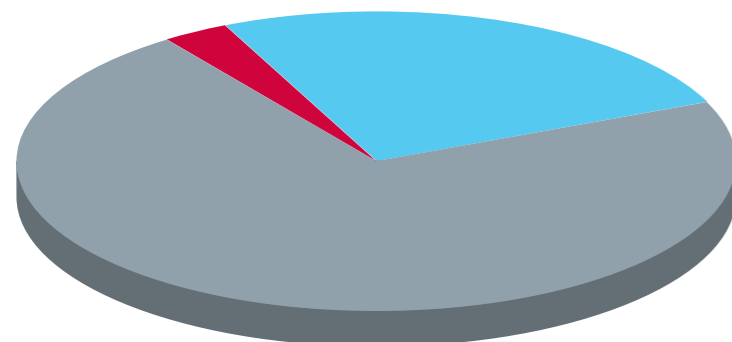
To ensure that all feedback is captured the Office is maintaining accurate and consistent information about the reviews to help identify opportunities for learning and improvement. This information will also be used to identify issues and trends and contribute to a sound evidence base that informs the development of future policy and practice at local and national levels.

# FINANCES AND RESOURCES

## Revenue budget 2020/21

	£m
<b>Budget Requirement 2019/20</b>	<b>289.563</b>
ADD: Cost pressures	
Uplift	14.252
Pay Award	6.121
Cost pressures	5.002
Spending Requirement 2020/21	314.938
LESS: Savings and cost reductions	-2.008
<b>Budget Requirement 2020/21</b>	<b>312.930</b>

	£m	
<b>Funded by:</b>	<b>289.563</b>	
Government 'core' grant	207.285	66.2%
Specific grants	10.738	3.4%
Council tax	94.906	30.3%
<b>Funding 2020/21</b>	<b>312.930</b>	



Funding 2020/21 (£m)

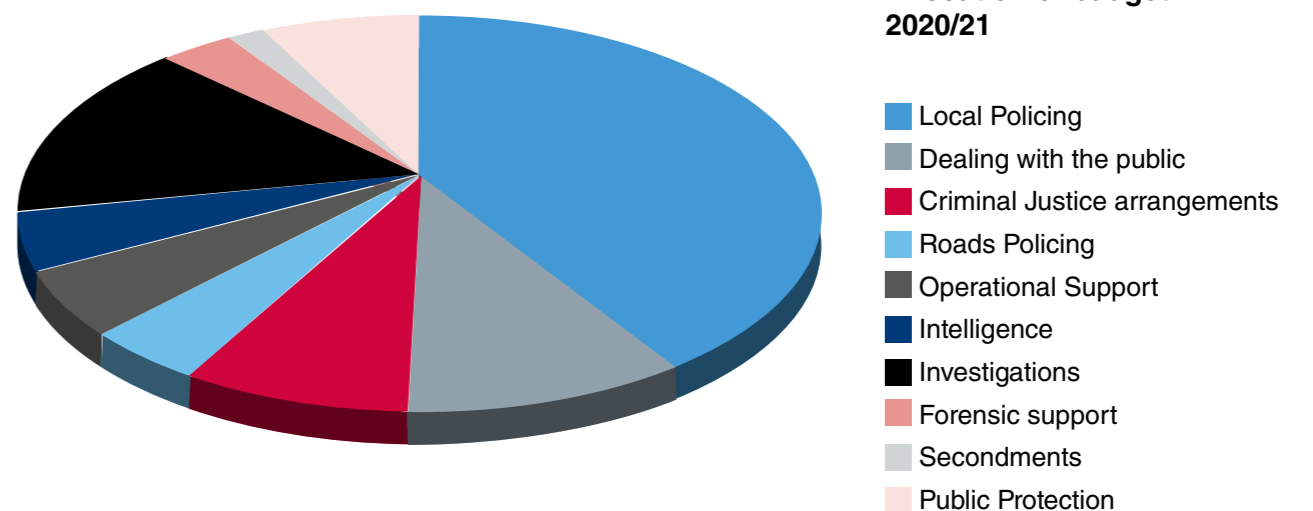
- Specific grants, 10.738
- Council Tax 94.906
- Government 'core' grant, 207.285

## Specific grant funding 2020/21

Included in original budget decision:	£
Uplift grant	4,275,849
Pension grant	3,104,174
Counter terrorism grant	1,626,000
	<b>10,728,023</b>

Additional grant funded awarded DURING 2020/21:	£
Domestic Abuse emergency funding	506,228
Increased Victim services funding - CHISVA	131,552
Increased Victim services funding - ISVA	65,897
Domestic Abuse perpetrator fund	250,392
VRN funding	1,160,000
Support for charities emergency funding	98,101
SURGE funding	1,189,610
Project ADDER	1,275,000
Safer Streets Fund	47,010
Taser	235,125
	<b>5,658,915</b>

Frontline policing - Allocation of budget 2020/21



# APPENDIX A

<b>Community Safety Fund</b>		
Community Action Fund	Various projects	£141,261
District Community Safety Partnerships	Various projects	£29,300
Blackpool Council	Contribution to community safety	£91,000
Blackburn with Darwen Borough Council	Contribution to community safety	£70,000
Blackburn with Darwen Borough Council	Contribution to Pennine Coordinator Role	£6,000
Lancashire County Council	MADE	£39,850
Lancashire County Council	TIIG Data Service	£12,500
Blackpool and the Fylde Street Angels	£13,500	£20,000.00
Chorley Street Pastors	£5,000	£25,000.00
IMO	£11,990	£7,964.00
Ormskirk Street Pastors	£3,000	£19,680.00
Preston and South Ribble Street Pastors	£12,000	£17,452.00

<b>Crime &amp; Reoffending Funding</b>		
Lancashire County Council	Contribution to substance misuse services	£265,000
Lancashire County Council	LDIS	£2,500
Rural Crime		£12,000
Business Crime		£10,000
Modern Slavery	Training and materials	

<b>Reducing Reoffending Fund</b>	
Lancashire Women	£25,000
Red Rose Recovery	£25,000
Headssup CIC	£18,750
The Foxton Centre	£20,600

# APPENDIX A

<b>Victims Fund</b>		
Blackpool Council	Contribution to domestic abuse services	£51,000
Blackburn with Darwen Council	Contribution to domestic abuse services	£78,000
Blackpool Teaching Hospitals	IDVA	£33,939.53
East Lancashire Hospitals	IDVA	£15,357
Blackpool Teaching Hospitals	Op Provide	£34,087.32
White Ribbon	Accreditation and Awareness	£1,376

<b>MoJ Domestic Abuse &amp; Sexual Violence Fund</b>	
Fylde Coast Womens Aid	£90,424.25
Lancashire Victim Services	£114,916
The Wish	£91,028
Flowhesion	£17,255
HARV	£14,979.07
Pendle Action in the Community (PDVI)	£12,485
Paladin	£15,821
Red Rose Recovery	£20,451.80
Safenet	£17,155
Sahara in Preston	£25,461.40
The Birchall Trust	£13,358.50
The Emily Davison Centre	£29,483
Trust House	£16,650.39
Liberty Centre	£26,760

<b>MoJ Covid-19 Top Up Funding</b>	
Flowhesion	£5,318.39
Paladin NSAS	£7,070.78
The Birchall Trust	£3,381.42
HARV	£5,935.15
The Emily Davidson Centre	13,407.72
Fylde Coast Women's Aid	£8,938.47
Safenet	7,719.27
The Wish Centre	19,689.67
Preston Domestic Violence Services	1,442.67
Trust House	18,744.65
Red Rose Recovery	£536.30

# APPENDIX B

It should be noted that this data has been provided by Lancashire Constabulary and is expected to be published by the Office of National Statistics as part of the national crime data report in July.

PROTECTING LOCAL POLICING			
Measure	Previous Equivalent period Apr '19 - Mar '20	In Year Performance versus Previous 12 months period	In Year Performance April 20- March '21
Proportion of Force Budget Spent on Front Line Policing: visible	£103.7M (38.7%)		£108.7M (38.6%)
Proportion of Force Budget Spent on Front Line Policing: non visible	£87.1M (32.5%)		£90.0M (32%)
Measure	Previous 12 Month Period April 19- March '20	In Year Performance Vs Previous 12 Month Period	In Year Performance April 20- March '21
Grade 1 - Emergency Response Median Time to Arrive (Target <15 Mins)	10.3	-0.1 min	10.2
Grade 2 - Priority Response	33.2 min	+ 0.6 min	33.8 min
Median Time to Arrive (target <1 hour)	33.8	+0.7 min	34.5
Grade 3 - Routine Response Median Time to Arrive (<48 hours)	975.3	-677.8 min	297.5
999 Calls - Service Level < 10 secs	77.3%	+6.5%	83.8%
999 Calls - Time To Answer (Average)	8.81	-2.3 sec	6.48
101 Calls - Service Level	44.3%	+10.1%	54.4%
101 Calls - Time To Answer (Average)	192.59	-87.41 sec	105.18

TACKLING CRIME & RE-OFFENDING			
Measure Taken from Recorded Crime dashboard unless stated with *	Previous 12 Month Period April 19- March '20	In Year Performance Versus Previous 12 Month Period	In Year Performance April 19- March '21
All Crime	142,374	Decrease (16%, - 22,859)	119,515
Violence with injury	16,140	Decrease (13%, - 2,072)	14,068
Violence without injury	22,926	Decrease (17%, -3,986)	18,940
Burglary Residential	7,234	Decrease (22%, - 1,614)	5,620
Robbery (Personal)	1,085	Decrease (20%, -220)	865
Public Order	10,539	Decrease (13%, -1,342)	9,197
Number of Anti-Social Behaviour Incidents	57,031	Increase (69%, +39,360)	96,391

SUPPORTING VULNERABLE PEOPLE & VICTIMS			
Measure Taken from Recorded Crime dashboard unless stated with *	Previous 12 Month Period April 19- March '20	In Year Performance Versus Previous 12 Month Period	In Year Performance April 19- March '21
Rape	1,358	Decrease (12%, -168)	1,190
Other Sexual Offences	3,003	Decrease (10%, -287)	2,716
CSE Crime	529	Decrease (1%, -5)	524
Modern Slavery Crimes (Only introduced 1st April 2015)	120	Increase (16%, +19)	139
Domestic Abuse Crime	20,409	Increase (11%, +2149)	22,558
Hate Crime	2,598	Decrease (0.5%, -12)	2,586
Missing Person Incidents	13,912	+1%, 109	14,021
*Responding Dashboard	9,804	Decrease (20%, -1602)	8,202
Number of Anti-Social Behaviour Incidents	50,464	+13%, 6,769	57,233

DEVELOPING CONFIDENT COMMUNITIES			
Measure	Previous 12 Month Period April 19- March '20	In Year Performance Versus Previous 12 Month Period	In Year Performance April 19- March '21
Confidence - CSEW (Overall Confidence)	74.3%	-	N/A

2020/21

# ANNUAL REPORT

Lancashire Police and  
Crime Commissioner

